

DEWE2-A4L

TECHNICAL REFERENCE MANUAL

WELCOME TO THE WORLD OF DEWETRON!

Congratulations on your new device! It will supply you with accurate, complete and reproducible measurement results for your decision making. Look forward to the easy handling and the flexible and modular use of your DEWETRON product and draw upon more than 25 years of DEWETRON expertise in measurement engineering.



CUSTOMIZED



MODULAR



IS09001

COMPETENT





COMMITTED

APPROVED

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Thank you!

Thank you very much for your investment in DEWETRON's unique data acquisition systems. These are top-quality instruments which are designed to provide you years of reliable service. This guide has been prepared to help you get the most from your investment, starting from the day you take it out of the box, and extending for years into the future.

This guide includes important startup notes, as well as safety notes and information about keeping your DEWETRON system in good working condition over time.

We strongly suggest that you read this entire manual, especially the safety and care sections, as well as to avoid damaging your DEWETRON system.

What is the DEWE2-A4L?

This product has four slots for user exchangeable TRION[™] series modules and is used for measuring of different physical and/or electrical sizes (depending on model or configuration). The connection is depending on model or configuration and is done via safety banana plugs, BNC connectors, D-SUB connectors, SMB connectors, LEMO[®] connectors or RJ-45 connectors.

The DEWE2-A4L can be operated 100 % by touch, including alphanumeric entry, channel set-up, and display configuration.



Notes

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Training

DEWETRON offers training at various offices around the world several times each year. DEWETRON headquaters in Austria have a very large and professional conference and seminar center, where training classes are conducted on a regular basis starting with sensors and signal conditioning, A/D technology and software operation. For more information about training services, please visit:

http://www.dewetron.com/services/dewetron-academy/

Dewetron Inc. in the USA also has a dedicated training facility connected to its headquarters, located in Rhode Island. For more information about training services in the US, please visit:

http://www.dewetron.us/service-support/system-training-usa/

Calibration

Every instrument needs to be calibrated at regular intervals. The standard norm across nearly every industry is annual calibration. Before your DEWETRON data acquisition system is delivered, it is calibrated at our DEWETRON headquater. Each of this system is delivered with a certificate of compliance with our published specifications. Detailed calibration reports from our calibration system are available for purchase with each order. We retain them for at least one year, so calibration reports can be purchased for up to one year after your system was delivered.

Support

DEWETRON has a team of people ready to assist you if you have any questions or any technical difficulties regarding the system. For any support please contact your local distributor first or DEWETRON directly.

For Asia and Europe, please contact:

DEWETRON GmbH Parkring 4 8074 Grambach AUSTRIA Tel.: +43 316 3070 Fax: +43 316 307090 Email: support@dewetron.com Web: http://www.dewetron.com

The telephone hotline is available Monday to Friday between 08:00 and 17:00 CET (GMT +1:00)

For the Americas, please contact:

DEWETRON, Inc. (HQ USA) 2850 South County Trail, Unit 1 East Greenwich, RI 02818 U.S.A. Tel.: +1 401 284 3750 Toll-free: +1 866 598 3393 +1 401 284 3755 Fax: Email: us.support@dewetron.com Web[.] http://www.dewetron.us

The telephone hotline is available Monday to Friday between 08:00 and 4:30 EST

Service/repairs

Only the team of DEWETRON is allowed to perform any kinds of repairs to your system to assure a safe and proper operation in future. For information regarding service and repairs please contact your local distributor first or **DEWETRON** directly.



Any spare parts (screws, backplanes, cables,...) must be obtained from DEWETRON only.



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Warranty Information

A copy of the specific warranty terms applicable to your DEWETRON product and replacement parts can be obtained from your local sales and service office.

Restricted Rights Legend

Use austrian law for duplication or disclosure.

DEWETRON GmbH Parkring 4 A-8074 Grambach / Austria

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SAFETY CONVENTIONS

Safety conventions



Observe precautions for handling electrostatic sensitive devices!



This icon denotes a caution, which advises you of precautions to take to avoid injury, data loss, or a system crash. When this symbol is marked on the product, refer to the technical reference manual.



Indicates hazardous voltages.



Indicates the chassis terminal

WARNING Calls attention to a procedure, practice, or condition that could cause bodily injury or death.

CAUTION Calls attention to a procedure, practice, or condition that could possibly cause damage to equipment or permanent loss of data.

WARNINGS

The following general safety precautions must be observed during all phases of operation, service, and repair of this product. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended use of the product. DEWETRON GmbH assumes no liability for the customer's failure to comply with these requirements.

SAFETY INSTRUCTIONS

Your safety is our primary concern! Please be safe!



General safety and hazard warnings for all DEWETRON systems

- > Use this system under the terms of the specifications only to avoid any possible danger. If the unit is used in a manner not specified by the manufacturer the protection can be impaired!
- > Ths product is intended for use in industrial locations. As a result, this product may cause interference if used in residential areas. Such use must be avoided unless the user takes special measures to reduce electromagnetic emissions to prevent interferences to the reception of radio and television broadcasts.
- > Maintenance will be executed by qualified staff only.
- > During the use of the system, it might be possible to access another parts of a more comprehensive system. Please read and follow the safety instructions provided in the manuals of all other components regarding warning and security advices for using the system.
- > With this product, only use the power cable delivered or defined for the host country.
- > DO NOT connect or disconnect sensors, probes or test leads, as these parts are connected to a voltage supply unit.
- > The system is grounded via a protective conductor in the power supply cord. To avoid electric shocks, the protective conductor has to be connected with the ground of the power network. Before connecting the input or output connectors of the system, make sure that there is a proper grounding to guarantee potential free usage. For countries, in which there is no proper grounding, please refere to your local legally safety regulations for safety use.

DC systems: Every DC system has a grounding connected to the chassis (yellow/green safety banana plug).

- > Please note the characteristics and indicators on the system to avoid fire or electric shocks. Before connecting the system, please carefully read the corresponding specifications in the product manual.
- > The inputs are not, unless otherwise noted (CATx identification), for connecting to the main circuits of category II, III and IV. The measurement category can be adjusted depending on module configuration.
- > The power cord separates the system from the power supply. Do not block the power cord, since it has to be accessible for the users.
- > Supply overvoltage category is II.
- > DO NOT use the system if equipment covers or shields are removed.
- > If you assume the system is damaged, get it examined by authorised personnel only.
- > Any use in wet rooms, outdoors or in adverse environmental condition is not allowed! Adverse environmental conditions are:
 - > Moisture or high humidity
 - > Dust, flammable gases, fumes or dissolver
 - > Thunderstorm or thunderstorm conditions (except assembly PNA)
 - > Electrostatic fields, et cetera.
- > Any direct voltage output is protected with a fuse against short cut and reverse-polarity, but is NOT galvanically isolated (except it is explicit marked on the system).
- > The system must be connected and operated to an earthed wall socket at the AC mains power supply only (except for DC systems).
- > Any other use than described above may damage your system and is attended with dangers like shortcut, fire or electric shocks.

SAFETY INSTRUCTIONS

- > The whole system must not be changed, rebuilt or opened (except for changing TRION[™] modules).
- > If you assume a more riskless use is not provided anymore, the system has to be rendered inoperative and should be protected against inadvertent operation. It is assumed that a more riskless operation is not possible anymore, if
 - > the system is damaged obviously or causes strange noises.
 - > the system does not work anymore.
 - > the system has been exposed to long storage in adverse environmental.
 - > the system has been exposed to heavy shipment strain.
- > DO NOT touch any exposed connectors or components if they are live wired. The use of metal bare wires is not allowed. There is a risk of short cut and fire hazard!
- > Warranty void if damages caused by disregarding this manual. For consequential damages NO liability will be assumed!
- > Warranty void if damages to property or persons caused by improper use or disregarding the safety instructions.
- > Unauthorized changing or rebuilding the system is prohibited due to safety and permission reasons (CE). Exception: changing TRION™ modules.
- > The assembly of the system is equivalent to protection class I. For power supply, only the correct power socket of the public power supply must be used, except the system is DC powered.
- > Be careful with voltages >25 V_{AC} or >35 V_{DC}! These voltages are already high enough in order to get a perilous electric shock by touching the wiring.
- > Maximum input voltage for measuring cards are 70 V_{DC} and 46.7 V_{PEAK}
- > The product heats during operation. Make sure there is adequate ventilation. Ventilation slots must not covered!
- > Only fuses of the specified type and nominal current may be used. The use of patched fuses is prohibited.
- > Prevent using metal bare wires! Risk of short cut and fire hazard!
- > DO NOT use the system before, during or shortly after a thunderstorm (risk of lightning and high energy overvoltage). An advanced range of application under certain conditions is allowed with therefore designed products only. For details please refer to the specifications.
- > Make sure that your hands, shoes, clothes, the floor, the system or measuring leads, integrated curcuits and so on, are dry.
- > DO NOT use the system in rooms with flammable gases, fumes or dust or in adverse environmental conditions.
- > Avoid operation in the immediate vicinity of:
 - > high magnetic or electromagnetic fields
 - > transmitting antennas or high-frequency generators

For exact values please refere to enclosed specifications.

- > Use measurement leads or measurement accessories aligned to the specification of the system only. Fire hazard in case of overload!
- > Do not switch on the system after transporting it from a cold into a warm room and vice versa. The thereby created condensation may damage your system. Acclimatise the system unpowered to room temperature.
- > Do not disassemble the system! There is a high risk of getting a perilous electric shock. Capacitors still might charged, even the system has been removed from the power supply.

SAFETY INSTRUCTIONS

- > Direct exposure of any DEWETRON product to strong sunlight or other heat radiation shall be prevented, as this could excessively heat up the product and lead to permanent damage of the product.
- > The electrical installations and equipments in industrial facilities must be observed by the security regulations and insurance institutions.
- > The use of the measuring system in schools and other training facilities must be observerd by skilled personnel.
- > The measuring systems are not designed for use at humans and animals.
- > Please contact a professional if you have doubts about the method of operation, safety or the connection of the system.
- > Please be careful with the product. Shocks, hits and dropping it from already lower level may damage your system. For exact values please refere to enclosed specifications.
- > Please also consider the detailed technical reference manual as well as the security advices of the connected systems.

This product has left the factory in safety-related flawless and proper condition. In order to maintain this condition and guarantee safety use, the user has to consider the security advices and warnings in this manual.

EN 61326-3-1:2008

IEC 61326-1 applies to this part of IEC 61326 but is limited to systems and equipment for industrial applications intended to perform safety functions as defined in IEC 61508 with SIL 1-3.

The electromagnetic environments encompassed by this product family standard are industrial, both indoor and outdoor, as described for industrial locations in IEC 61000-6-2 or defined in 3.7 of IEC 61326-1. Equipment and systems intended for use in other electromagnetic environments, for example, in the process industry or in environments with potentially explosive atmospheres, are excluded from the scope of this product family standard, IEC 61326-3-1.

Devices and systems according to IEC 61508 or IEC 61511 which are considered as "operationally well-tried", are excluded from the scope of IEC 61326-3-1.

Fire-alarm and safety-alarm systems, intended for protection of buildings, are excluded from the scope of IEC 61326-3-1.

MAINTENANCE

Maintenance

The information in this section is designed for use by qualified service personal.

Service interval:

Clean dust from the chassis exterior/interior and exchange filter foam based on the operating environment.

Cleaning:

Clean surface of the chassis with dry lintfree cloth. Use a dry velocity stream of air to clean the chassis interior.



> Disconnect all cables before servicing the unit!

> Many components within the chassis are sensitive to static discharge damage. Always wear a

ground wrist strap and service the unit only in static-free environment.

> Do not use harsh chemical cleaning agents!

GENERAL INFORMATION

CAUTION

- > The system BIOS is protected by password. Any change in the BIOS may cause a system crash. When the system is booting, do not press ESC-button on keyboard. This may clear the BIOS settings and cause system faults.
- > Any change in the file structure as deleting or adding files or directories might cause a system crash.
- > Before installing software updates contact DEWETRON or your local distributor. Use only software packages which are released by DEWETRON. Further informations are also available in the internet (http://www. dewetron.com).
- > After power off the system wait at least 10 seconds before switching the system on again. Otherwise the system may not boot correct. This prolongs also the life of all system components.

Windows updates and antivirus/security software

Before installing Windows software updates consult with DEWETRON for compatibility guidance. Please also keep in mind that the use of any antivirus or other security software may slow down your system and may cause data loss.

Problematic network stacks

Often intrusive IT software or network processes can interfere with the primary function of the DEWETRON system: to record data. Therefore we recommend strongly against the installation of IT/MIS software and running their processes on any DEWETRON data acquisition system, and cannot guarantee the performance of our systems if they are so configured.



Environmental Considerations

Information about the environmental impact of the product.

Product End-of-Life Handling

Observe the following guidelines when recycling a DEWETRON system:

System and Components Recycling

Production of these components required the extraction and use of natural resources. The substances contained in the system could be harmful to your health and to the environment if the system is improperly handled at it's end of life! Please recycle this product in an appropriate way to avoid an unnecessary pollution of the environment and to keep natural resources.

This symbol indicates that this system complies with the European Union's requirements according to Directive 2002/96/EC on waste electrical and electronic equipment (WEEE). Please find further information about recycling on the DEWETRON website www.dewetron.com

Restriction of Hazardous Substances

This product has been classified as Monitoring and Control equipment, and is outside the scope of the 2011/65/EU RoHS Directive. This product is known to contain lead.

DEWE2-A4L - All-in-one instrument

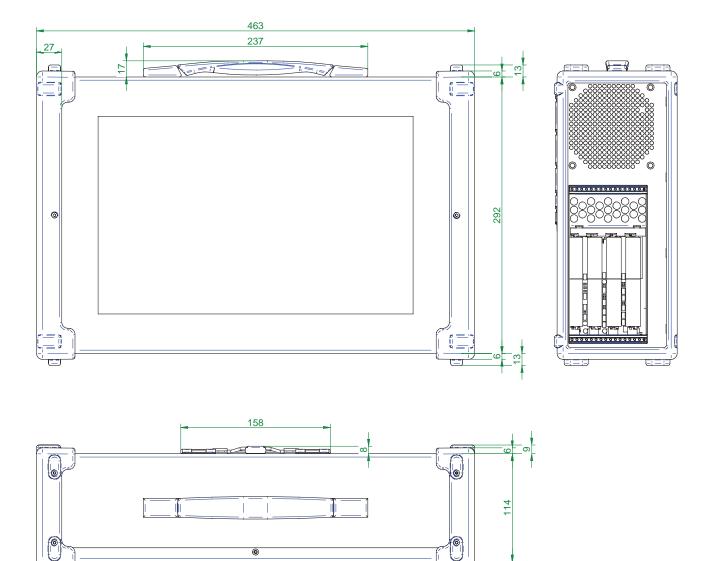
- > Portable data acquisition system
- > 4 slots for TRION[™] acquisition modules
- > 15.4" multi-touch display
- > PCle and SYNC connectors for high-speed expansion by F-series chassis
- > EPAD2 interface connector



System specifications

	DEWE2-A4L		
Input channels	up to 32		
Input specification	Supports all TRION™ series interface cards. Self-check functionality and detailed DEWETRON factory calibration report included		
Open slots for TRION™ modules	4		
High speed expansion	Prepared to connect one or more front-end chassis at any time by PCIe and SYNC interfaces		
Quasi-static channel expansion	EPAD2 interface connector, CPAD2/3 via TRION-CAN		
Main system 1)			
PC configuration	2.5 GHz Intel [®] Core™ i5 processor, 8 GB RAM, bright 15.4" multi-touch display 6 x USB, 2 x LAN Ethernet, 1 x external VGA socket 64-bit Microsoft [®] Windows [®] 7 operating system (Linux OS optional)		
Data storage	1 TB HDD dedicated for data storage (upgrade to 480 GB SSD available) 120 GB SSD for operating system and application software, both in a single removable drive bay		
Power supply (max.)	90 to 264 V _{ac}		
Dimensions (W x D x H)	463 x 129 x 318 mm (18.2 x 5.1 x 12.5 in.)		
Weight incl. modules	8.5 kg (18.7 lb.)		
Power consumption incl. modules	Typ. 120 W		
Environmental specifications			
Operating temperature	0 to +50 °C, down to -20 °C with prewarmed unit		
Storage temperature	-20 to +70 °C		
Humidity	10 to 80 % non cond., 5 to 95 % rel. humidity		
Max. altitude	3000 m (10000 ft)		
Sine vibration ¹⁾ (EN 60068-2-6)	Acceleration 20 m/s ² , Freq. 10 Hz - 150 Hz, Sweep 1 oct/min, 20 cycles		
Shock ¹⁾ (EN 60028-2-27)	Acceleration 30 g, duration 11 ms, pulse form half sine, 3 pumps/direction, 6 directions		
Random vibration ¹⁾ (EN 60721-3-2)	andom vibration ¹⁾ (EN 60721-3-2) Class 2M3 (spectral acceleration density 3 m ² /s ³ , frequency range 10 Hz-200 Hz, duration 30 min/direction		
¹⁾ Tested with SSD			

Dimensions



9

* Dimensions in mm (1 inch = 25.4 mm)

DEWE2-A4L at a glance

- 1 Power supply input connector
- 2 TRION[™]-SYNC-BUS
- 3 PS/2 interface connector
- 4 GBit ethernet LAN connectors
- 5 RS-232 interface connectors (COM1 & COM2)
- 6 VGA interface connector
- 7 Audio device
- 8 EPAD interface connector
- 9 Downstream interface PCIe x1

- 10 Chassis terminal
- 11 15.4" multi-touch display
- 12 TRION[™] series module slots
- 13 Fold-out pedestal
- 14 Power-on switch
- 15 DVI interface connector
- 16 HDD/SSD drive bays
- 17 USB 3.0 interface connectors
- 18 USB 2.0 interface connectors



Note: The amount and location of the connectors might vary from system to system and depends on system configuration

1 Power supply input connector

Input range: 100 to 240 V_{AC} For details see chapter power supply.

2 **TRION™-SYNC-BUS**

The TRION[™]-SYNC-BUS in combination with the downstream interface connector (9) allows easy high-speed channel expansion with F-series chassis (e.g. DEWE2-F4s, F7...).

Sync cable has to be ordered separately:

DW2-CBL-SYNC-01: DW2-CBL-SYNC-03: Sync cable with RJ45 plugs, 1 m. Sync cable with RJ45 plugs, 3 m.

PS/2 interface connector 3

The PS/2 interface connector could be used to either connect a keyboard or an external PS/2 mouse. The connector meets standard PS/2 pin assignment.

4 **GBit ethernet LAN connector**

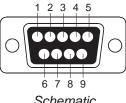
The DEWE2-A4L supports 10/100/1000 BaseT Ethernet with standard RJ45 connector.

5 RS-232 interface connectors (COM1 & COM2)

The RS-232 interface connectors (male) are located on the left side of the DEWE2-A4L. They are configured as standard RS-232 interface COM 1 & COM 2 and can be used for mouse or other peripheral units.



9-pin SUB-D connector (male)



Schematic

Pin assignment

- 1: DCD (Data Carrier Detector)
- 2: RD (Received Data)
- 3: TD (Transmitted Data)
- 4: DTR (Data Terminal Ready)
- 5: GND (Ground)
- 6: DSR (Data Set Ready)
- 7: RTS (Request To Send)
- 8: CTS (Clear To Send)
- 9: RI (Ring Indicator)

6/15 VGA/DVI connector

The VGA connector offers the possibility to connect a standard VGA displays to the system and meets standard VGA pin assignment. The TrendCorder offers an additional DVI connector.

7 Audio I/O interface

Mic, Headphone & Line Out.

8 **EPAD2** connector (LEMO)

To connect EPAD2 modules to the system.

1 4 2 3 Lemo EGG. 1B.304	Pin assignment 1: RS-485 A 2: RS-485 B 3: +12 V 4: GND Shield is connected on housing
Lenio LGG. 10.304	Shield is connected on housing
Mating connector:	LEMO FGG.1B.304.CLAD52Z (for cable diameter 4.1 to 5.0 mm) LEMO FGG.1B.304.CLAD62Z (for cable diameter 5.1 to 6.0 mm)

9 Downstream interface PCIe x1

The DEWE2-A4L is equipped with a PCI express x1 interface by default. In combination with the TRION^M-SYNC-BUS (2) it allows easy high-speed channel expansion with F-series chassis.

10 Chassis terminal

For some kind of measurements, it's necessary to provide the system with an additional ground connection.

11 15.4" multi-touch display

The DEWE2-A4L is equipped with a bright 15.4" wide aspect multi-touch panel to control the instrument. Familiar gestures such as pinch and zoom are fully implemented within the operating system and will be described in chapter "*Operating with the touchscreen*".

12 TRION[™] series module slots

Slots for TRION[™] series modules. The DEWE2-A4L supports all modules.

13 Fold-out stand

The fold-out pedestal on the DEWE2-A4L is designed to guarantee a secure stand and to facilitate touchscreen operations.

14 Power on/off switch

The power on/off switch is used to switch on the system.

15 DVI connector interface (see (6))

16 HDD/SSD drive bays

The DEWE2-A4L comes with 2 drivebays for easy access to your HDD/SSD including a 1 TB HDD dedicated for data storage as well as a 120 GB SSD for operating system and application software.

Optional upgrades:

- > HDD-1T-SSD-500G: Upgrade to industrial grade 500 GB solid state disk (replaces 1 TB harddisk)
- > HDD-1T-SSD-1T: Upgrade to industrial grade 1 TB solid state disk (replaces 1 TB harddisk)

CAUTION: Information for systems with SSD drives



Wait for 40 seconds after big files were deleted. The HDD activity LED is lit to indicate that the SSD is deleting the file and TRIM/garbage collection is in progress. Wait until the process is finished before you start to write the next file.

17 USB3.0 interface connectors (Universal Serial Bus)

The USB3.0 interface connectors meet standard USB pin assignment.

18 USB2.0 interface connectors (Universal Serial Bus)

The USB2.0 interface connectors meet standard USB pin assignment.

Power supply

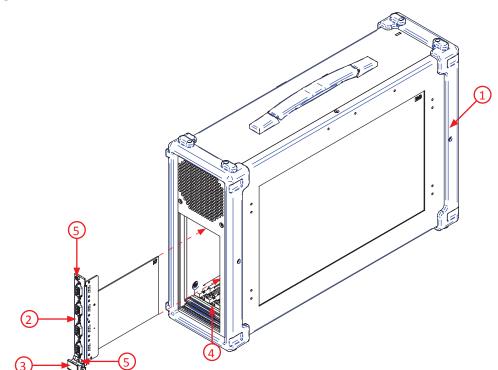
The DEWE2-A4L is powered by an internal AC/DC power supply.

250 W AC power supply	SS-250SU-B1
Input: Rated input voltage: Input frequency: Max. input current:	100 to 240 V_{AC} (max. 90 to 264 V_{AC}); active PFC 47 to 63 Hz 5 A (115 V_{AC}), 2.5 A (230 V_{AC})
Output: Output power: Output voltages:	max. 250 W +3.3 V (max. 14 A) +5 V (max. 17 A) +5 Vsb (max. 2 A, 2.5 A peak) +12 V ₁ (max. 8 A, 10 A peak) +12 V ₂ (max. 14 A, 16 A peak) -12 V (max. 0.8 A)



AC power supply

Installing a TRION[™] module into the DEWE2-A4L



- 1 DEWE2-A4L chassis
- 2 TRION[™] series module
- 3 Injector/ejector handle
- 4 Module guides
- 5 Mounting screws

- Step 2: Power off and unplug all connected cables including sensors from the DEWE2-A4L and TRION[™] series modules.
- Step 3: Identify a supported TRION[™] peripheral slot. Some modules require a TRION[™] STAR-slot. For more information please refer to TRION[™] series modules technical reference manual
- Step 4: Remove the filler panel of an unused TRION[™] peripheral or STAR-slot.
- Step 5: Place the module edges of the TRION[™] modules into the module guides at the top and bottom of the chassis.
- Step 6: Insert the TRION[™] module to the rear of the chassis until a resistance appears.
- Step 7: Pull up on the injector/ejector handle to latch the device
- Step 8: Secure the installed TRION[™] front panel to the chassis using the mounting screws.



Unused TRION slots must not remain uncovered! Make sure to reinstall the filler panels of unused TRION™ slots to guarantee proper cooling of the installed modules. WARRANTY VOID if the modules overheat due to missing filler panels!

Step 1: Proper ESD precautions must be taken to avoid any damage to the unit.

Operating with the Touchscreen

Touchscreen gestures

The DEWE2-A4L is equipped with a bright 15.4" wide aspect multi-touch panel to control the DEWE2-A4L. You can use your fingers on the touchscreen, like you would on a smartphone. For example, drag the sidebar from the right side across the screen to open the channel setup.

Tap? Drag? Here's a glossary of touch gestures that you can use with DEWE2-A4L.

Тар



How to do it: Tap once on something. What it does: Open, selects, or activates whatever you tap. Similar to clicking with a mouse.

Pinch or stretch



Н v

How to do it:	Touch the screen with two fingers, and then move the fingers toward
	each other (pinch) or away from each other (stretch).
What it does:	Zooms in or out of a graph or data.

Tap and hold



How to do it:	Press your finger down and hold for about a second.
What it does:	Rearranges objects on your main screen.

Swipe / Drag



How to do it: Drag your finger on the screen. What it does: - Scrolls through recorded data (like scrolling with a mouse). - Drags the sidebar from the right side across the screen to open the channel setup

Further information on how to operate with OXYGEN please find in the corresponding user manual available at: https://ccc.dewetron.com/pl/oxygen

CE-Certificate of Conformity

Manufacturer:

Address:

DEWETRON GmbH

Parkring 4 8074 Grambach, Austria

Tel.: +43 316 3070 0 Fax: +43 316 3070 90 e-mail: sales@dewetron.com http://www.dewetron.com

Name of product:

Kind of product:

DEWE2-A4L

Data acquisition instrument

The product meets the regulations of the following EC-directives:

2014/35/EU

"Directive of the European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits"

2014/30/EU

"Directive of the European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to electromagnetic compatibility (recast)"

The accordance is proved by the observance of the following standards:

L V	Safety	IEC 61010-1:2011 300 V CATII, Pol. Deg. 2	
E	Emissions	EN 61000-6-4	EN 55011 Class B
C	Immunity	EN 61000-6-2	Group standard

Graz, December 07, 2016

Place / Date of the CE-marking

Ing. Thomas Propst / Manager Total Quality

NOTES